ALERT

BGE WILL PROVIDE CUSTOMER LISTS TO ENERGY SUPPLIERS UNLESS YOU OPT OUT

At BGE's request, the Maryland PSC has approved BGE's sale of customer lists to gas and electricity suppliers. If you are a BGE residential customer, you will be on the list unless you contact BGE and tell them to take you off the list. **You will receive notice of this action in your August 2010 BGE bill** and annually thereafter. BGE will sell the lists at cost to the suppliers who request them.

The customer list will contain the following information from your account:

Account Name Account Address Billing Address Energy Type (gas/electric/both)

The list will NOT contain your telephone number or energy usage information.

Customer Action

If you do nothing, your customer information will be included on the lists sold to suppliers. Suppliers can use the information to market their products and services to you. They may do this through direct mail, door to door sales or other means. For more information on contracting with suppliers see **OPC's** *Guide to Contracting with Gas and Electric Suppliers* at www.opc.state.md.us.

If you do not want your customer information provided to suppliers, you must take action. You can fill out an **opt-out form** on the BGE website (<u>www.bge.com</u>) or call BGE at 410-685-0123.

BGE will give you notice in your bill in August 2010 and annually after that, and on the BGE website. You may opt out at any time. BGE will notify suppliers monthly of customers who opt out. It may take a month for your name to be removed.

<u>Complaints</u>: If you have told BGE to take your name off the lists, and have reason to believe that your name continues to remain on the list, you should contact BGE again. You may also want to inform the Maryland Public Service Commission. Keep in mind that suppliers may contact you by direct mail or other means by using other name and address databases that are widely available.

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